## Enforcement

<table>
<thead>
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</thead>
<tbody>
<tr>
<td>Complaints received</td>
<td>6857</td>
<td>7550</td>
<td>8182</td>
<td>6849</td>
<td>6968</td>
<td>6514</td>
<td>6923</td>
<td>5210</td>
<td>6038</td>
<td>6090</td>
</tr>
<tr>
<td>Nonjurisdictional</td>
<td>2413</td>
<td>2849</td>
<td>3670</td>
<td>2028</td>
<td>1690</td>
<td>1929</td>
<td>1425</td>
<td>1158</td>
<td>3807</td>
<td>4190</td>
</tr>
<tr>
<td>Jurisdictional, not filed**</td>
<td>2795</td>
<td>2857</td>
<td>2390</td>
<td>2160</td>
<td>2405</td>
<td>1860</td>
<td>2905</td>
<td>2020</td>
<td>NA</td>
<td>NA</td>
</tr>
<tr>
<td>Investigations opened</td>
<td>1649</td>
<td>1844</td>
<td>2122</td>
<td>2661</td>
<td>2873</td>
<td>2725</td>
<td>2593</td>
<td>2032</td>
<td>2231</td>
<td>1900</td>
</tr>
<tr>
<td>Investigations completed</td>
<td>1929</td>
<td>2260</td>
<td>2965</td>
<td>2846</td>
<td>2538</td>
<td>2896</td>
<td>2550</td>
<td>1866</td>
<td>1994</td>
<td>1977</td>
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## Litigation

| Informal Settlement Conference           | 752     | 755     | 683     | 645     | 775     | 521     | 482     | 427     | 469     | 420     |
| Cases filed at SOAH                      | 111     | 85      | 71      | 141     | 82      | 70      | 48      | 34      | 63      | 45      |

## Disciplinary Actions (physicians)

| Administrative penalty                   | $504,250| $584,500| $715,000| $723,500| $546,000| $508,639| $587,594| $478,100| $1,457,354| $434,500|
| Temporary suspensions                    | 21      | 11      | 32      | 5       | 8       | 10      | 21      | 11      | 20      | 8       |

## Compliance

| Probationers (all types of license)       | 797     | 917     | 742     | 803     | 820     | 641     | 687     | 652     | 622     | 553     |
| Drug screens (all types of license)       | 4648    | 5428    | 6335    | 9992    | 8999    | 8345    | 8529    | 8501    | 7537    | 7211    |

## Licensure

| Physician applications received          | 4610    | 4253    | 4181    | 4218    | 4094    | 4023    | 4041    | 4026    | 2992    | 2947    |
| Physician licenses issued                | 3594    | 3630    | 3436    | 3522    | 3129    | 3621    | 3324    | 2516    | 2692    | 2343    |

## Staffing and Budget

| Budget (in millions)                     | 11.0    | 11.0    | 10.9    | 11.0    | 9.2     | 9.4     | 9.6     | 8.7     | 8.3     | 8.3     |
| Number of full-time employees            | 155.4   | 156.5   | 152.4   | 147.6   | 142.5   | 142.5   | 139     | 133     | 133     | 133     |

*The State fiscal year runs Sept 1--Aug 31
**Jurisdictional, not filed, refers to cases were no violations were found upon initial review.