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## LIST System to Speed Up Medical License Applications New System Allows Applicants to Track Status, Communicate with TMB

It just got a little easier for a doctor to be licensed in Texas.

On June 1, the Texas Medical Board implemented the Licensure Inquiry System of Texas, an online license application tracking system that promises to reduce the time required to process and issue physician licenses in Texas. A public/private partnership, LIST was funded by a grant from the Texas Hospital Association.

The LIST application uses existing technology in an innovative manner, and is designed for ease of use by applicants and TMB staff alike. It allows applicants to track the status of their physician licensure applications online 24 hours a day without requiring the assistance of TMB staff, including providing detailed explanations of any missing items needed to process the application. LIST allows applicants to communicate with TMB from anywhere in the world with internet access. The system also creates an easily accessible archive of all such communication between TMB and the applicant.

LIST also allows TMB to broadcast to all applicants in the event that changes in statute or TMB rules modify requirements for licensure.

Prior to the implementation of LIST, an applicant was required to contact TMB to determine the status of their application, confirm receipt of submitted materials or determine what might still be needed to complete their application.

"The fact that it is available 24 hours a day from anywhere in the world is very significant," said Dr. Roberta M. Kalafut, TMB's Board President. "Doctors may work challenging hours, and contacting TMB during regular business hours may be difficult. Also, doctors who want to practice in Texas come from all over the world. Business hours here might be the middle of the night where the applicant resides."

The new system is expected to reduce the time required to license a physician in Texas by adding efficiencies not only for TMB staff but also for the applicants, who will have real-time access to all the materials they submitted.

"There is a great need in Texas for additional doctors, particularly in rural and border areas where Texans' medical needs are underserved," said Dr. Dan Stultz, president and CEO of THA. "This system will streamline the application process, putting more doctors in the field. We immediately saw the potential when TMB approached us about funding this project and we are very pleased to be involved."